



# NEWS

Born from healthcare, driven by technology:  
Discover how Provide Digital can elevate your path to digital success



## Welcome to our September newsletter!

As summer draws to a close, we are reflecting on a season full of innovation, collaboration, and connection. From attending key industry events to launching exciting campaigns and product updates, Provide Digital continues to grow its presence across the health and care sector.

Did you see our recent feature in Health Business? [You will find our advert on page 2 and editorial piece on page 30.](#)

In this newsletter edition, you will find details of our autumn prize draw, a spotlight on MyCareBridge, and news about what events you can meet us at the coming months.

## Win an Amazon Kindle Scribe in our autumn prize draw

provide digital

# WIN

an Amazon Kindle Scribe!

Just book and have a **free demo** or **consultation** before Friday 28 Nov 2025!

\*Terms and conditions apply

We are delighted to announce the launch of our autumn prize draw campaign. This season, you have the chance to win an Amazon Kindle Scribe, the perfect companion for reading, note-taking, and staying organised. This campaign reflects our ongoing commitment to engaging with the communities we serve and celebrating our growing network of partners and clients.

To enter, simply book and have a free demo, or consultation, with our team before Friday 28 November 2025. Every session counts as one entry, and one lucky winner will be chosen at random on Monday 1 December 2025.

Email [info@provide.digital.com](mailto:info@provide.digital.com) to secure your demo today. Full details and terms and conditions can be [viewed here](#).

---

### Highlights from two inspiring Kings Fund events



This summer, members of the Provide Digital team were proud to attend two prestigious events hosted by the King's Fund:

- **Digital Health and Care Conference** – where leaders and innovators gathered to discuss the role of technology in transforming patient care.
- **10-Year Health Plan** – a thought-provoking exploration of the future of the health service.

Both events offered valuable insight into how digital tools and collaborative innovation can address the challenges facing healthcare. We are excited to bring these learnings back into our work, helping organisations harness technology to improve lives.

We also enjoyed connecting with so many delegates and sector leaders, exchanging ideas and showcasing how our products are shaping the future of digital health.

---

## Meet Brad French, Key Account Manager



At Provide Digital, our people are at the heart of everything we do. This month, we would like you to meet Brad French, Key Account Manager.

Brad plays a pivotal role in overseeing client accounts, ensuring that digital solutions are tailored to meet specific business objectives. With over 15 years' experience in digital strategy and client relationship management, Brad ensures every client receives tailored, impactful solutions. His passion for technology and problem-solving helps make healthcare more connected and accessible.

You can learn more about Brad and the rest of our team on our [About Us page](#).

---

## Looking Ahead: HETT 2025 at the ExCeL

We are excited to confirm that we will be exhibiting at the [Healthcare Excellence Through Technology \(HETT\)](#) on Tuesday 7 and Wednesday 8 October, at the ExCeL London.

HETT is one of the leading healthcare technology events in the UK, bringing together professionals and innovators to share insights, explore solutions, and collaborate on the future of digital health.

If you are attending, make sure to visit our stand C42, we would love to connect, showcase our latest projects, and discuss how we can support your digital journey, plus we will have plenty of giveaways, so be sure to stop by!

---

## Product Spotlight: MyCareBridge

MyCareBridge is transforming the way Autism and ADHD referrals are managed, helping families, schools, and clinicians work together more effectively.



This month, we are shining the spotlight on MyCareBridge, our secure platform designed to improve referrals for Autism and ADHD assessments, bridging the gap between family, education and care. MyCareBridge reduces admin burden, shortens wait times and improves communication with families for the very first step in the assessment process.

By shifting from GP-based to education setting-based referrals, MyCareBridge empowers families by making them active participants in the process, connecting them with service providers, clinicians and education settings in a single platform.

### A case study: Mid and South Essex Community Collaborative using MyCareBridge

In the first four months of launching MyCareBridge Mid and South Essex Community Collaborative found:

- education report submission times dropped from 48 days to just 20 days - **a 58% reduction**
- parent response times improved from 22 days to 10 days - **a 54% improvement**
- ready to clinician times went from 52 days to 25 days – **more than halving the wait for clinician-readiness**
- case closure times were reduced from 74 days to 35 days – **a 53% improvement**
- 691 schools in Mid and South Essex registered with MyCareBridge
- 4,860 referrals were received through the platform

*“MyCareBridge drives faster handovers, reduces bottlenecks, and improves service delivery for children and families.”*

Find out how MyCareBridge could support your organisation and streamline your services at [mycarebridge.co.uk](https://mycarebridge.co.uk).

---

### Who we are

At [Provide Digital](https://www.provide.digital), we transform challenges into solutions with our bespoke applications and digital expertise, designed specifically for the healthcare sector. The applications that we develop are cost effective and will solve your logistical problems whilst enhancing patient care and streamlining processes.

We leverage technology to drive operational efficiencies, reduce expenditure, improve services and delivery times.

Many of our live and upcoming products are already being used successfully within NHS Trusts and services around the UK, with new updates coming soon.

What makes us special, is we are part of [Provide Community](#), an award winning, employee-owned community interest company. This means our profits are re-invested into the communities that the wider group works in.



#### OUR APPS INCLUDE:



eC-Card



Provide  
MyExperience



ImpactEQ

MyCareBridge